We greet everyone with a smile and display a positive attitude in every interaction.

We listen actively and ask questions to fully understand the situation or need.

We exhibit patience, understanding and trust and express gratitude when others do the same.

We take time to look at situations from other perspectives.

Responsive

We respond in an efficient and effective manner.

We individualize our response appropriately to the person and interaction.

We provide timely feedback to all communication.

We offer to help before being asked.

We take ownership and ensure needs are addressed.

Engaged

We engage in a positive and supportive manner.

We consistently and specifically recognize others for positive impacts.

We respect the diversity and value of each person.

We think forwardly and proactively respond beyond the question being asked.

We don’t find fault; we seek solutions.

Approachable

We create a friendly, welcoming environment for everyone.

We greet everyone with a smile and display a positive attitude in every interaction.

We listen actively and ask questions to fully understand the situation or need.

We exhibit patience, understanding and trust and express gratitude when others do the same.

We take time to look at situations from other perspectives.

Responsive

We respond in an efficient and effective manner.

We individualize our response appropriately to the person and interaction.

We provide timely feedback to all communication.

We offer to help before being asked.

We take ownership and ensure needs are addressed.

Engaged

We engage in a positive and supportive manner.

We consistently and specifically recognize others for positive impacts.

We respect the diversity and value of each person.

We think forwardly and proactively respond beyond the question being asked.

We don’t find fault; we seek solutions.

Approachable

We create a friendly, welcoming environment for everyone.

The TCTC

Invested

We possess the knowledge needed to perform at a high level and seek opportunities for continuous personal and institutional improvement.

We are committed to the institutional mission and vision.

We are knowledgeable and proficient.

We act with integrity and respect the interconnection of our roles and departments.

We seek continuous improvements that will innovate teaching, learning, quality, efficiency, and safety.

Approachable

We create a friendly, welcoming environment for everyone.

We greet everyone with a smile and display a positive attitude in every interaction.

We listen actively and ask questions to fully understand the situation or need.

We exhibit patience, understanding and trust and express gratitude when others do the same.

We take time to look at situations from other perspectives.

Responsive

We respond in an efficient and effective manner.

We individualize our response appropriately to the person and interaction.

We provide timely feedback to all communication.

We offer to help before being asked.

We take ownership and ensure needs are addressed.

Engaged

We engage in a positive and supportive manner.

We consistently and specifically recognize others for positive impacts.

We respect the diversity and value of each person.

We think forwardly and proactively respond beyond the question being asked.

We don’t find fault; we seek solutions.

Approachable

We create a friendly, welcoming environment for everyone.

The TCTC

Engaged

We invest our time, energy, and effort to perform at a high level and seek opportunities for continuous personal and institutional improvement.

We are committed to the institutional mission and vision.

We are knowledgeable and proficient.

We act with integrity and respect the interconnection of our roles and departments.

We seek continuous improvements that will innovate teaching, learning, quality, efficiency, and safety.

Approachable

We create a friendly, welcoming environment for everyone.

We greet everyone with a smile and display a positive attitude in every interaction.

We listen actively and ask questions to fully understand the situation or need.

We exhibit patience, understanding and trust and express gratitude when others do the same.

We take time to look at situations from other perspectives.

Responsive

We respond in an efficient and effective manner.

We individualize our response appropriately to the person and interaction.

We provide timely feedback to all communication.

We offer to help before being asked.

We take ownership and ensure needs are addressed.

Engaged

We engage in a positive and supportive manner.

We consistently and specifically recognize others for positive impacts.

We respect the diversity and value of each person.

We think forwardly and proactively respond beyond the question being asked.

We don’t find fault; we seek solutions.

Approachable

We create a friendly, welcoming environment for everyone.