

Clearing Web Brower Cache


It is important to clear the cache of the web browser you utilize. Failure to clear the cache can create usability issues with software programs and websites.



Try It Out

Google Chrome

1.) Do **one** of the following:

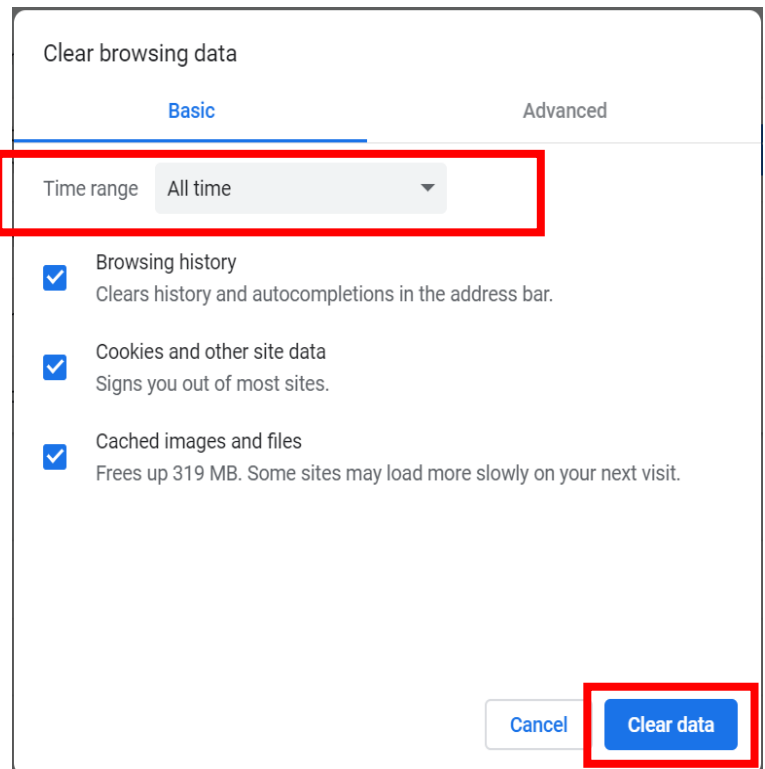
- a. From the “**Menu**”  button in the upper-right corner of the Chrome window, choose “**More Tools**” > “**Clear browsing data**”
- b. Press “**CTRL**” + “**Shift**” + “**Delete**” keys in Windows or Linux, or “**Command**” + “**Shift**” + “**Delete**” keys on MacOS.
- c. Select “**Menu**” > “**Settings**” > “**Advanced**” > “**Clear browsing data...**”

2.) Select a “Time range” of: All time

3.) Check the boxes next to:

- a. Browsing history
- b. Cookies and other site data
- c. Cached images and files

4.) Click



Clear browsing data


Basic Advanced

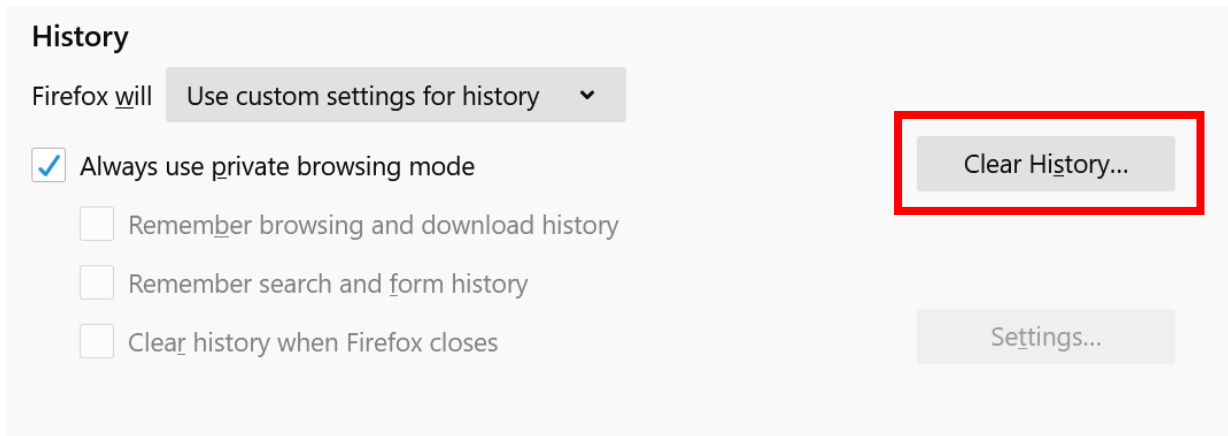
Time range All time

- Browsing history
Clears history and autocompletions in the address bar.
- Cookies and other site data
Signs you out of most sites.
- Cached images and files
Frees up 319 MB. Some sites may load more slowly on your next visit.

Cancel Clear data

Mozilla Firefox

- 1.) Click the menu button  and select Options.
- 2.) Select the Privacy & Security panel.
- 3.) In the **History Section**, click Clear History.



- 4.) The **Clear All History** section will open.
- 5.) Select a "Time range" of: Everything
- 6.) Select the following items:
 - a. Browsing & Download History
 - b. Active Logins
 - c. Form & Search History
 - d. Cookies
 - e. Cache

5.) Click 

- 6.) Close the **Clear All History** page. Any changes you've made will automatically be saved.

