

# Request for Written Quotes: TCTC-20-ER Tool Amendment #1 – Questions and Answers

Q1. Is it correct that only on-premise, server-based solutions will be considered and no cloud based solutions should be proposed even if they meet all other criteria?

*All solutions that meet the majority of our criteria will be considered. All cloud-based solutions must be vetted by our security team to ensure our student and employee data is fully protected.*

Q2. If on-premise solution is required, what are the primary factors driving that decision?

*On-premise is "preferred," to ensure data security, reduce the attack footprint, provide real-time reporting, control up-time latency and instance sharing.*

Q3. What is the name and software version of the current enterprise reporting system that will be replaced?

*Our current reporting system is a custom solution.*

Q4. Is conversion of reports in the current system part of this proposal?

*No.*

Q5. How many users will access the new enterprise reporting software? What is the breakdown of report developers vs. users?

*Developers: up to Seven; Users: up to 700.*

Q6. How is the Ellucian Banner 9 API used in the current enterprise reporting software?

*Not currently used for reporting.*

Q7. How many reports/dashboards are in your current reporting system?

*We currently have too many reports—hundreds; our goal is to streamline reporting with parameter based reports and functional "query capability" to eliminate many of this partially redundant reports.*

Q8. Is there currently a semantic model of any type that is used to blend the data from your data sources?

*No.*